

LEADING MULTI-GENERATIONAL TEAMS IN THE MODERN WORKPLACE

Harnessing Generational Diversity for Better Collaboration and Results

PROGRAMME DETAILS

Date: 6th August 2026

Time: 9:00 am – 3:00 pm

Format: Virtual

Fees: GHS 1,500.00 (VAT Incl.)



Scan to register



PROGRAMME OVERVIEW

Today's workplace brings together employees from different generations, each with distinct values, expectations, communication preferences, and approaches to work. When effectively managed, this diversity can strengthen innovation, collaboration, knowledge sharing, and team performance.

However, when generational differences are misunderstood or poorly managed, they can create communication gaps, friction, inconsistent expectations, and reduced team cohesion. Managers and team leaders therefore need practical strategies to align diverse work styles, build mutual understanding, and create an inclusive working environment.

This programme equips participants with the tools to lead and work effectively within multigenerational teams. It focuses on improving communication, strengthening collaboration, reducing assumptions, and leveraging generational diversity as a driver of engagement, productivity, and workplace effectiveness.

PROGRAMME OBJECTIVES

At the end of this programme, participants will be able to:

- Understand the characteristics and expectations of different generations in the workplace
- Recognise how generational differences influence communication and work styles
- Apply practical strategies to manage and align diverse teams effectively
- Improve collaboration and reduce misunderstandings across age groups
- Adapt leadership and communication approaches to different generational needs
- Foster a more inclusive, aligned, and high-performing work environment



WHO SHOULD ATTEND?

This programme is designed for Managers, Supervisors, HR Practitioners, Team Leads, Organisational Development Officers.



KEY FOCUS AREAS

- ✓ The Multigenerational Workplace: Context, Realities, and Opportunities
- ✓ Communication, Expectations, and Workplace Relationships Across Generations
- ✓ Work Styles, Motivation, and Engagement Across Generations
- ✓ Adaptive Leadership for Multigenerational Teams
- ✓ Managing Generational Tension, Conflict, and Workplace Bias
- ✓ Building Collaboration, Knowledge Sharing, and High Performance

EXPECTED OUTCOMES FOR THE ORGANIZATIONS

This programme will:

- Improve collaboration across teams with diverse age groups
- Reduce misunderstandings and friction arising from generational differences
- Strengthen communication, alignment, and coordination within teams
- Enhance employee engagement across different workforce segments
- Support more inclusive, adaptable, and effective leadership practices
- Improve overall team productivity, cohesion, and performance



WHY CHOOSE L'AINE ACADEMY?

-  Over 30 years of HR and organisational development expertise
-  Practical, results-driven training tailored to real workplace needs
-  Interactive learning through discussions, case studies, and practical tools
-  Programmes designed to improve performance, accountability, and workplace effectiveness
-  Trusted learning partner for public and private sector organisations

ORGANISATIONS WE HAVE WORKED WITH



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